



These Discovery Modules are designed for social value leaders, CSR professionals and anyone looking to delve into a particular topic without a lengthy training commitment.

They allow you to discover and unpack specific areas of social value depending on your organisational goals, skills requirements and areas of interest. On successful completion of a module, you have the option to carry credits across to the full Social Value Certificate of Professional Development.

#### **In Summary**

- Length: From 2 to 6 hours per module
- · Format: Online videoconference learning.
- Suited to: Team sessions, away days, individual development plans
- Style: A varied and engaging blend of presentation, facilitated discussion, group exercises, workshops and Q&A.
- Delivery and live support by Social Value Specialists.

#### **The Benefits**

- A detailed understanding of social value and its relevance in today's world.
- The skills to plan, manage, embed and report social value effectively.
- Knowledge of how to incorporate social value into organisational delivery and performance.
- The confidence and skills to ensure transparent reporting and impactful communication.
- The ability to leverage social impact and value to drive organisation development and growth.

#### **The Social Value Landscape**

Length: 2 hours

**Outcome**: A detailed understanding of social value, its intricacies and application.

- · Definition and creation of social value.
- Essential terminology.
- The current landscape, including frameworks, standards, and legislation.
- · Factors influencing the world of social value.
- Best practices and guidance.
- · An open forum for Q&A.

#### **Social Value Planning**

Length: 6 hours

**Outcome**: Skills to map, prioritise, measure, and report social value efficiently.

- Recognising the needs associated with social value.
- Stakeholder mapping: power, influence, legitimacy.
- · Charting future commitments and objectives.
- Preparations for research, quantifying, and reporting.
- Strategies for maximising Return on Investment.
- Creating a coherent social value plan with milestones.
- · Understanding roles and responsibilities.

### **Analysis & Measurement**

Length: 6 hours

**Outcome**: Expertise in tracking, understanding, and managing changes experienced by stakeholders.

- Grasping the influence and effects on stakeholders.
- · Measuring tangible changes (outcomes).
- · Assessing the broader impact of changes.
- · Comprehending outputs and their regularity.
- Recognising and capturing both direct and indirect value.
- Embedding social value in all tiers of organisational decision-making.

# Calculating Social Impact and Value

Length: 4 hours

**Outcome**: Knowledge of how to quantify, manage and incorporate social value into organisational delivery and performance.

- Techniques for calculating Social Return on Investment (SROI).
- Understanding and quantifying local value and its benefits.
- Strategies for effective social impact management.
- Measuring organisational influence and accountability.
- Infusing social value into strategic planning processes.



#### **Reporting and Communication**

Length: 4 hours

**Outcome**: The confidence and skills to ensure transparent reporting and impactful communication.

- How effective communications and engagement can unlock social value.
- Putting social purpose at the heart of your brand story.
- · Segmenting your audiences and objectives.
- Tools and techniques for impactful and transparent social value reporting.
- Addressing and navigating reporting challenges.
- Effective strategies for communicating social value.

## Continuous Improvement and Evolution

Length: 4 hours

**Outcome**: Clear strategies to continuously refine and elevate social value strategies, keeping pace with evolving trends.

- Assessing the effectiveness and ROI of social value initiatives.
- Leveraging performance management to aid strategic and operational decisions.
- · Innovations in the realm of social value.
- Evolving and refining the organisation's USP in terms of social value.

# **Ethical Considerations in Social Value**

Length: 2 hours

**Outcome**: A greater sense of ethical awareness and the ability to make informed decisions in the context of social value.

- Navigating ethical challenges in social value.
- · Responsibilities towards stakeholders.
- Striking a balance between profit motives and social value.
- · Addressing conflicts and ethical challenges.
- · Insights from real-world case studies.

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"The difference is remarkable and has really transformed our thinking. Since working with Dave and Social Value Business, we are now confident in articulating what Social Value means to Dream Big Sports and where we deliver it across all areas of provision.

"This increased level of confidence and understanding of Social Value will improve our market position in a competitive sector; we believe it to be a key differentiator for us."

#### **Dillan O'Connor**

Director, Dream Big Sports

### Why train with Social Value Business?

If you want to learn from down-to-earth practitioners who can share their infectious passion for social value, you've come to the right place. Our speakers are all highly engaging, pragmatic and understand the commercial realities of the workplace – based on years of industry experience.

SVB is a UK leader in social value measurement, development and training. For over 20 years, we have worked with organisations from all sides of the economy, including many of the UK's best-known brands.



**Get in touch:** 



Info@socialvaluebusiness.com



0345 017 97 67