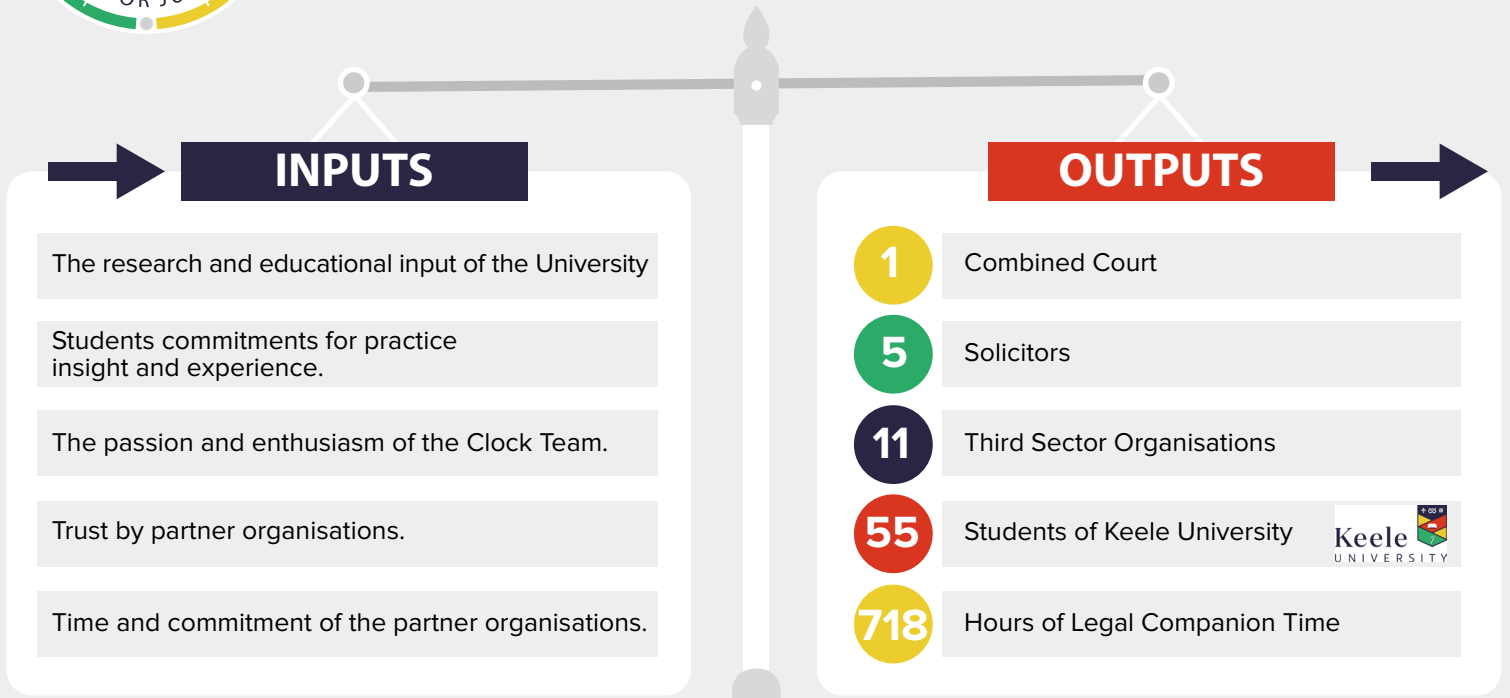




The Community Legal Outreach Collaboration, Keele (CLOCK), represents a public, private and third sector partnership, working in time to critically respond to the effects of the Legal Aid, Sentencing and Punishment of Offenders (LASPO) Act, 2012, on the provision of publicly funded legal services and examine and create new and innovative ways to respond to access to justice needs.



WHAT'S IMPORTANT?



28.5%

Access to Affordable fixed fee services



43%

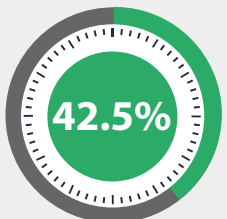
Access to Charitable Support Services



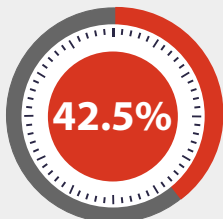
28.5%

Understanding Court procedures

WHAT HAS CHANGED FOR CLIENTS OF THE SERVICE?



Reduction of anxiety



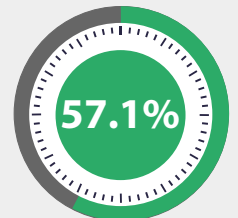
Less Distress/Stress



Increase in documentation completion without errors



Reduced confusion



Increase awareness of the court process


OUTCOMES

 <p>The reduction of abusive relationships</p>	 <p>Improved outcomes for personal independent payments</p>	 <p>Retention of Tenancy</p>	 <p>Suitable child access arrangement</p>
 <p>The reduction of safeguarding concerns</p>	 <p>Successful applications for asylum</p>	 <p>The reclaim of monies owned</p>	 <p>Fair distribution of asset</p>
 <p>Access to affordable legal services</p>	 <p>Guidance in formfilling</p>	 <p>Greater understanding of Court procedures</p>	 <p>Reduction of client stress, and anxiety</p>

STAKEHOLDER FEEDBACK


60%

of solicitors stated Clocks were highly influential




The trust in the Clock Project is currently at a baseline of

60%




50%

would not be able to take on case



77%

influential in time being saved by Solicitors




IMPACT

Education and Skills



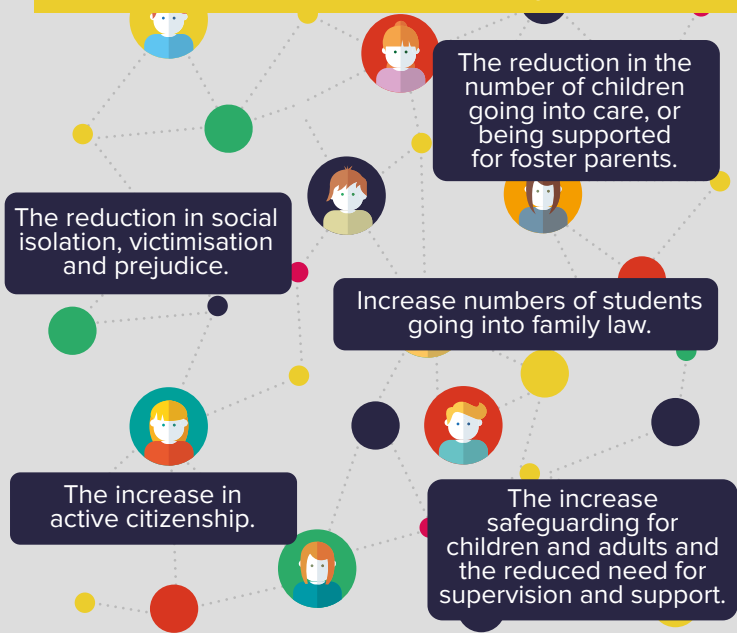
- Improvement to academic attainment.
- Increased life skills that lead to the increased employability.
- Employment and Volunteering
- The retention of employment/ Increase earning potential.
- The reduction in JSA welfare claims.
- The increase in employee contributions.

Health and Wellbeing



- The reduction in the need to engage with crisis and urgent intervention
- The reduction in the need for medication.
- The reduction in the engagement of community mental health teams.
- The reduction in the need for talking therapies.

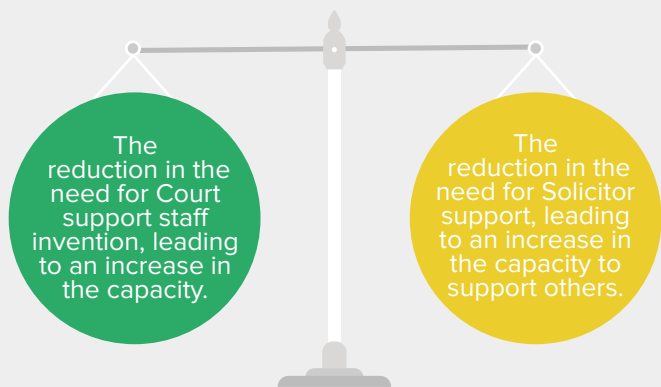
Social and Community



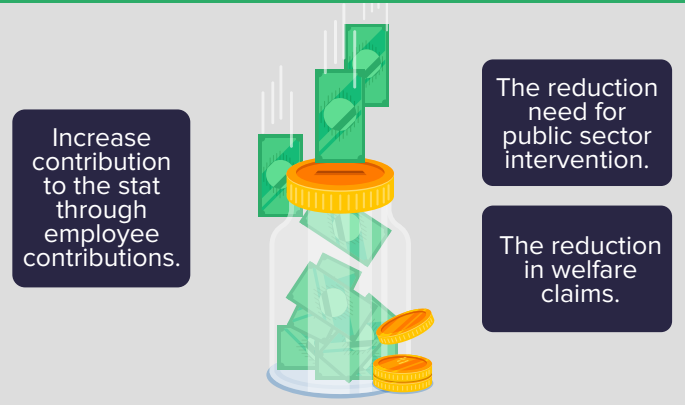
Housing



Crime and Justice



Economy



Financial Highlights



The reduction of welfare claims

£39,734

The reduction in health and wellbeing costs

£42,511

The reduction in crime and justice cost

£33,036

The forecasted Social Return on Investment is:



Social Value Quality Mark has been awarded in recognition of CLOCK undertaking an evaluation and forecast of their impact and value. Awarded by Social Value Business.